



QUALITY POLICY *of KDYNĚ a.s.*

In connection with the implementation and improvement of the established and certified quality management system, the company's management announces the following policy:

- By improving the certified quality management system according to the requirements of ISO 9001: 2015, we strive to continuously improve the performance and stability of all processes and thereby increase customer confidence.
- The goal of all our activities is always to fully satisfy the needs of our customer and stakeholders in accordance with the relevant legal requirements.
- Each of our employees is fully aware of their impact on quality, the environment and safety. He knows his responsibility, competence and position in the established quality management system.
- Our quality policy is the development of existing and selection of new suppliers so that all our suppliers are able to deliver products and services in accordance with the needs of us and our customers, given specifications and in accordance with legislative requirements.
- All changes in the organization and management of the company made on the basis of information about the state of the system are aimed at continuous and systematic improvement.
- To minimize risks, we regularly identify these risks as well as opportunities, taking into account all stakeholders. By regularly reviewing them, we evaluate the effectiveness of corrective actions.
- The company's management undertakes to ensure adequate resources for the management system and to create conditions enabling the support and fulfillment of this Quality Policy.
- The measure of our work is the satisfaction of all customers.

In Kdyně, dated: 8.9.2021

Igor Prusenovský
Member of the Board
CEO